

# EXAMPLE OF PRIORITY CALLS

## PRIORITY 1

Elevators  
Fire alarm activations (trouble)  
Person trapped in room  
Classroom door will not unlock, class waiting  
Floods/broken fire sprinklers  
Hanging/broken tree branch  
Toilet overflow (single source)  
Exterior door not securing  
Broken windows  
Gas or pipe Leaks  
Critical temperature alarms (if online)  
Steam leaks  
Utilities/Power outages  
Critical areas  
Animal areas  
Chemical rooms  
Child care  
Chiller plants  
Computer rooms  
Dining kitchens  
Cold rooms  
Residential complexes  
Hospital/Patient Care/Morgues  
Reset Breakers

## PRIORITY 2

Glass windows/minor board up  
Door cannot be secured or unlocked  
Broken key in lock  
Re-key of student housing  
Vandalism repairs  
Doors  
Clogged drains  
Irrigation sprinklers not turning off  
Hot/Cold calls  
Fume hood/ exhaust problems  
Omnilock (Housing)  
Contained faucet leaks

## PRIORITY 3

Ceiling tiles, flooring (not safety hazard)  
Lights out in office  
Pest control  
Secure file cabinets  
Re-key request  
Temporary door repair  
Omni lock

## PRIORITY 4

Estimates  
Specialized hardware on backorder