

**Facilities Management
Services**

FMS is committed to building strong, long term partnerships with our consultants. From our perspective, this committed partnership includes the following elements:

We rely on our consultants to be experts related to the standards of USC, the requirements of the City of LA and the state of California. In support of this, we expect our consultants to provide experienced personnel, quality control practices, and quality designs, in line with the standards set at USC. This includes following the contract version of the USC Basis of Design, as well as being aware of all updated codes, City and State regulations. Quality designs are designs that provide for accessibility and maintainability of equipment, provide designs that work with the needs of the end users and the facility, and designs that include reliable equipment.

We rely on our consultants as partners to look out for the best interest of the university. In supporting this, we expect our consultants to attend meetings, perform site visits, as well as be a part of testing and commissioning. We expect our consultants to ask questions regarding user requirements to ensure the best possible engineered solution is being provided. We also expect our consultants to be part of the value engineering and cost discussions to ensure that USC only gets a quality product.

We rely on our consultants as partners to be an extension of FMS. In supporting this, we expect our consultants to communicate with us when a design needs to deviate from university standards, when project requirements change, when substitutions are appropriate and other times when the maintainability, reliability, and accessibility of equipment are part of the conversation.

We rely on our consultants as long-term partners. In supporting this, we expect our consultants to take a holistic approach to consulting. A holistic approach includes scenarios such as: understand the entire building systems even when working on a small tenant improvement; or providing recommendations to FMS when a building system needs updating even when it is not specifically part of the scope of the project.

Together, with our trusted partners, we can continue the tradition of excellence in building practices and continue to build quality facilities.